



Fidelity Bank is committed to protecting its customers' nonpublic personal information as required by federal regulation. Pursuant to this goal, the Bank utilizes the following security measures to protect your information while you use Fidelity's Online Banking Services.

### **What has Fidelity done to ensure the online security of your personal account information?**

#### **Access Codes**

Fidelity Online customers are required to log into the system by entering a Login ID and Password/PIN. The system monitors invalid log in attempts and employs a three strike lock-out feature in order to deter unauthorized users.

#### **128 Bit Encryption**

Fidelity Online uses Secure Socket Layer (SSL) technology to protect your data, currently the most advanced technology available to the public. This requires that you use an internet browser that supports 128 bit encryption. Fidelity may require you to upgrade your browser when future technological advances become available.

#### **Secured Data Transfer**

When you log into Fidelity Online a secured connection between your computer and the Bank's system is established. Information traveling between your computer and the Bank's system is encrypted in order to protect your information as it travels over the Internet.

#### **Time Out Feature**

If you do not perform any activity for a period of 15 minutes while logged into Fidelity Online the system will automatically time out and log you off.

#### **Firewall**

Fidelity also utilizes software known as a firewall to provide a filtering system through which only authorized Online Banking users may access the Bank's Online Banking system.

#### **Security Upgrades**

Fidelity is committed to maintaining the highest levels of security. The bank's Information Technology Department is constantly reviewing new ways to protect our customer information while increasing our web sites interactive capabilities.

#### **Links to Third Party Websites**

Fidelity is not responsible for the information practices employed by sites linked to or from our website. Third party websites may have different privacy policies and/or security standards governing their sites

### **What can you do to ensure the security of your information?**

Additionally, there are certain measures that you the customer can take in order to further ensure the privacy and security of your nonpublic personal information while using Fidelity's Online Banking Services.

#### **Access ID and Password Protection**

Do not share your password with anyone. If you believe your password has been compromised, change it online immediately and inform the Bank as soon as possible.

#### **Sign Off**

Remember to exit the system after completing your session.

#### **PC Security**

Don't walk away from your computer while logged into Fidelity Online Banking or the Web Bill Pay system.

#### **Clear Your Cache**

After closing a session with Fidelity Online, you should clear your cache so that the information stored in your hard drive cannot be accessed by someone using your computer.

#### **Email**

Email communications do not provide the same level of security as the Fidelity Online system. You should refrain from emailing any confidential personal account information to the bank.

**If you have any questions or believe that your online privacy or security has been compromised, please contact us at 1-800-388-4380.**