



Fidelity BANK

MOBILE DEPOSIT TIPS

Make deposits anytime, anywhere, from your mobile phone for free! Mobile Deposit allows you to deposit checks directly into your Fidelity Bank checking account or savings account by simply snapping a photo of the check with your smart phone.

- Before logging into the Mobile Deposit app, close all other apps running in the background on your mobile phone.
- Sign the back of your check, and label it "For Deposit Only."
- When prompted for the amount, carefully enter the check amount and ensure it matches the amount written on your check.
- Flatten folded or crumpled checks before taking your photos.
- Keep the check within the view finder on the camera screen when capturing your photos.
- Try not to get too much of the areas surrounding the check.
- Take the photos of your check in a well-lit area.
- Place the check on solid dark background before taking the photo of it.
- Keep your phone flat and steady above the check when taking your photos.
- Hold the camera as square to the check as possible.
- Make sure that the entire check image is visible and in focus without shadows before submitting your deposit.
- Be sure the MICR line (numbers on the bottom of your check) is readable.
- Retain deposited checks for 5-7 business days and ensure they have posted to your account. Afterward, checks should be destroyed.

bankatfidelity.com

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